



Position Details

Job Title: Case Manager at Rescue the Children

Reports to: Director of Rescue the Children

Status: Full time

Pay Rate: \$16.50

Vision of the Position:

Rescue the Children (RTC) is a protected, compassionate, and loving community that helps single women and women with children facing life insecurity related to homelessness, abuse, addiction, sex trafficking and other traumas. The women and children enter the community with different backgrounds and trauma, but they all need someone they can trust as they walk through their journey of transformation. Through the Fresno Mission's "DTCR Model" offering **Dignity, Time, Community and Relationship**, our goal is to rescue women from their brokenness and restore them to be the women God designed them to be. The Case Manager serves in a key position role, walking alongside the women as they work towards their goals and find healing.

Who you are:

- Someone who recognizes the value of other people regardless of their choices.
- Learns new methods of working with people who have experienced trauma.
- Attentive with a listening ear and desire to give respect and time to our clients and guests.
- A good example of who Christ is and willing to share how He saved you from yourself.
- Dependable and trustworthy with sensitive and personal information.
- Fair in situations and able to determine what is just and equitable in difficult situations.
- Gentle in character and able to be calm and tender when others are challenging.
- Generous in heart, empathy, patient, and humble.
- Someone who brings excellence to everything you do.
- Has no desire to always be right when working with clients and guests.
- Able to work in a fast-paced and constantly changing environment.
- Great at time management.

What you'll do (just the basics):

- Guide clients to develop and maintain the life skills necessary to obtain their goals.
- Conduct assessments to determine residents need and assist in developing goals.
- Provide guidance, resources, and referrals as necessary and guest and assist through case management.
- Meet with them on a weekly basis, and provide counsel.
- Facilitate classes in relapse prevention, parenting, finances, and job readiness.
- Assist in training new employees. Schedule and coordinate daily work and classroom

assignments for participants.

- Communicate with participants' families, legal systems, volunteers such as volunteer mentors, tutors, and class facilitators when necessary.
- Conduct conflict resolution meetings.
- De-escalate situations to keep community safe.
- Perform other duties as assigned.

Bonus Points:

- You have the flexibility to adapt to changes and take on new responsibilities as the organization grows.
- Puedes hablar, leer y escribir en español.
- You're excited to work in a fun fast-paced atmosphere where everyone takes the mission seriously, but no one takes themselves too seriously.

Education/Experience:

An AA or higher in the areas of Drug and Alcohol, Social Work, Human Services, or related field. Microsoft Office and computer skills.

Requirements:

A mature walk with Jesus Christ and able to articulate Biblical beliefs and their application within the context of the Fresno Mission. All employees of Fresno Mission are an integral part of the outreach ministry of a non-denominational, evangelical ministry sharing the Gospel of Jesus Christ through transformational programs that provide food, shelter, clothing, education, job training and renewal of families to the poor and addicted. All employees are Christian missionaries and are required from time to time to participate in chapel services, outreach ministries, Bible studies and prayer times. Due to the nature of these types of ministries, it is an absolute necessity that each employee possesses and maintain a Christian testimony of their faith and experience in Jesus. Must be in agreement with the Statement of Faith of the Fresno Mission.

Application Process:

Individuals interested in being considered for this position should email the following documents:

1. Letter of interest which includes a narrative detailing how you believe you qualify for this position.
2. An updated resume.
3. The names, email addresses, and phone number of three references.

Please email all documents to HR@fresnomission.org

No phone calls.